WQ.401/2019

WRITTEN QUESTION TO THE ASSISTANT CHIEF MINISTER BY DEPUTY C.S. ALVES OF ST. HELIER ANSWER TO BE TABLED ON TUESDAY 8th OCTOBER 2019

Question

Will the Assistant Chief Minister advise whether or not all Government of Jersey employees are able to access the internal intranet pages designed for employees; and if not, will he state which groups of employees do not currently have access and what, if anything, is being done to ensure that all such employees are able to access the intranet?

Answer

Most Government of Jersey employees can access 'MyStates', our current intranet. However, there are a number who cannot as their role does not require or provide them with access to Government issued IT (such as desktop PCs or laptops). With no access to Government IT, they are unable to see content on the intranet.

A new intranet homepage which is in its final stages of development will address this issue by permitting Government of Jersey employees to access key parts of the Government of Jersey intranet using their personal devices like smartphones or tablets. The homepage, accessible via secure login and identity verification, will provide access to news, policies that affect them, (e.g. HR policies), and a 'marketplace' site, which builds on the popularity of the current 'Classifieds' section in MyStates. Full access to the wider legacy intranet content on MyStates will continue to be restricted to those using Government of Jersey IT accounts, pending a long-term solution for the intranet and content management system.

Cost of Producing Answer

As a means of giving an approximate indication to the time and cost of producing an answer to a written question, it has been decided that answers shall include a cost, broken down by civil service grade:

2x Civil Service Grade 15 x20min: £30 Director (Tier 1) x 5min: £7 Director (Tier 2) x7min: £7 Consultant x 10min: £10

Total £54